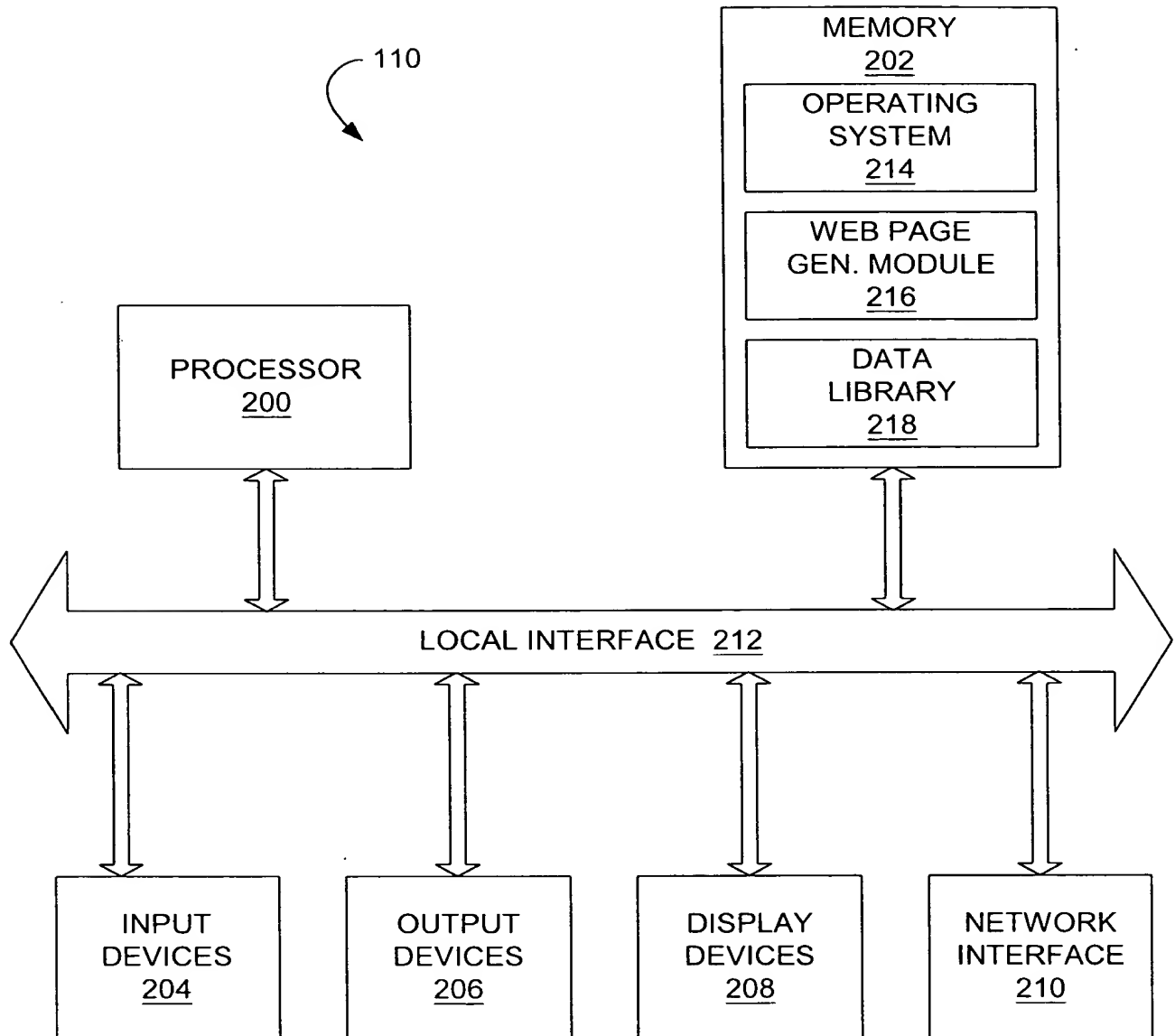
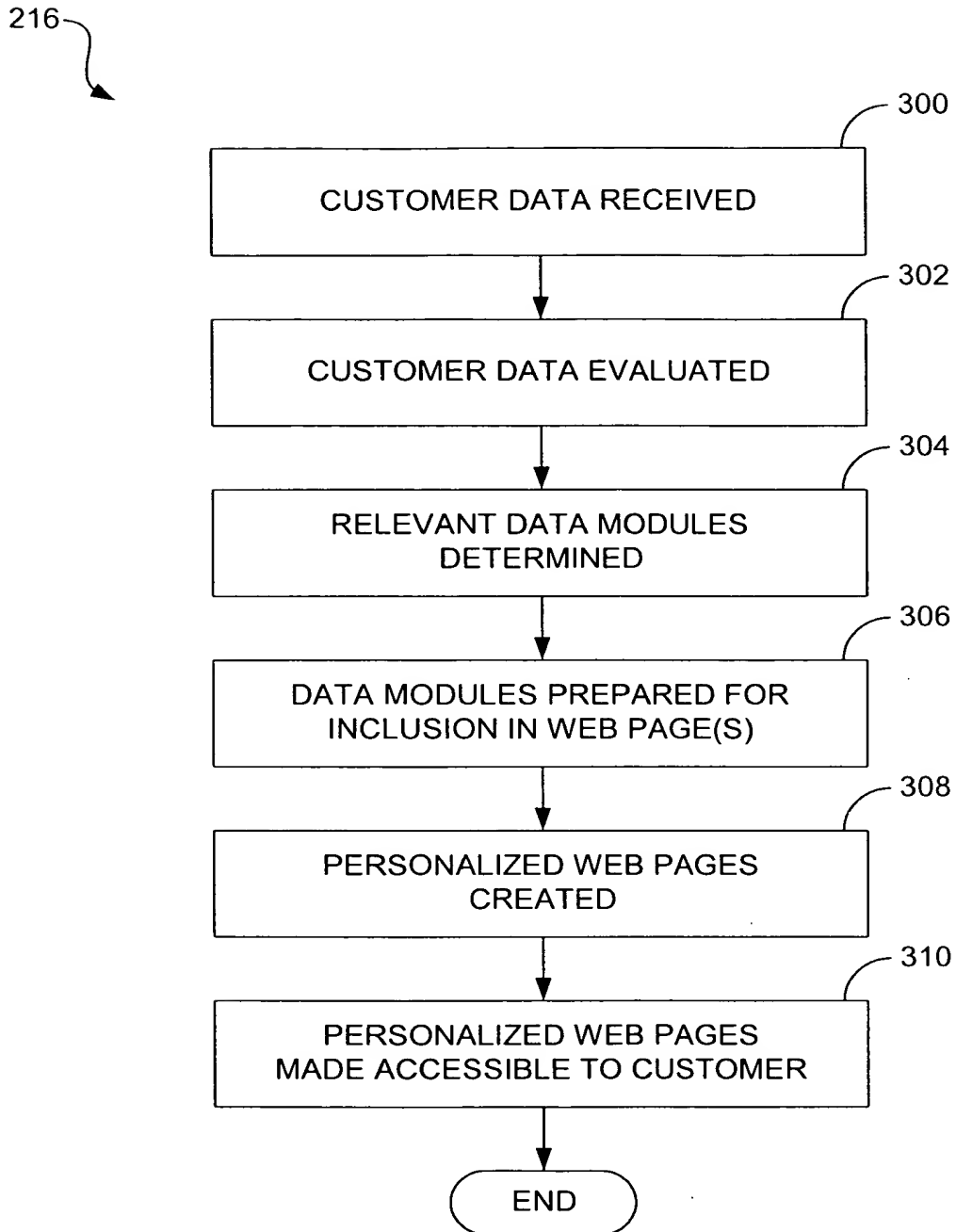


FIG. 1

FIG. 1



**FIG. 2**



**FIG. 3**

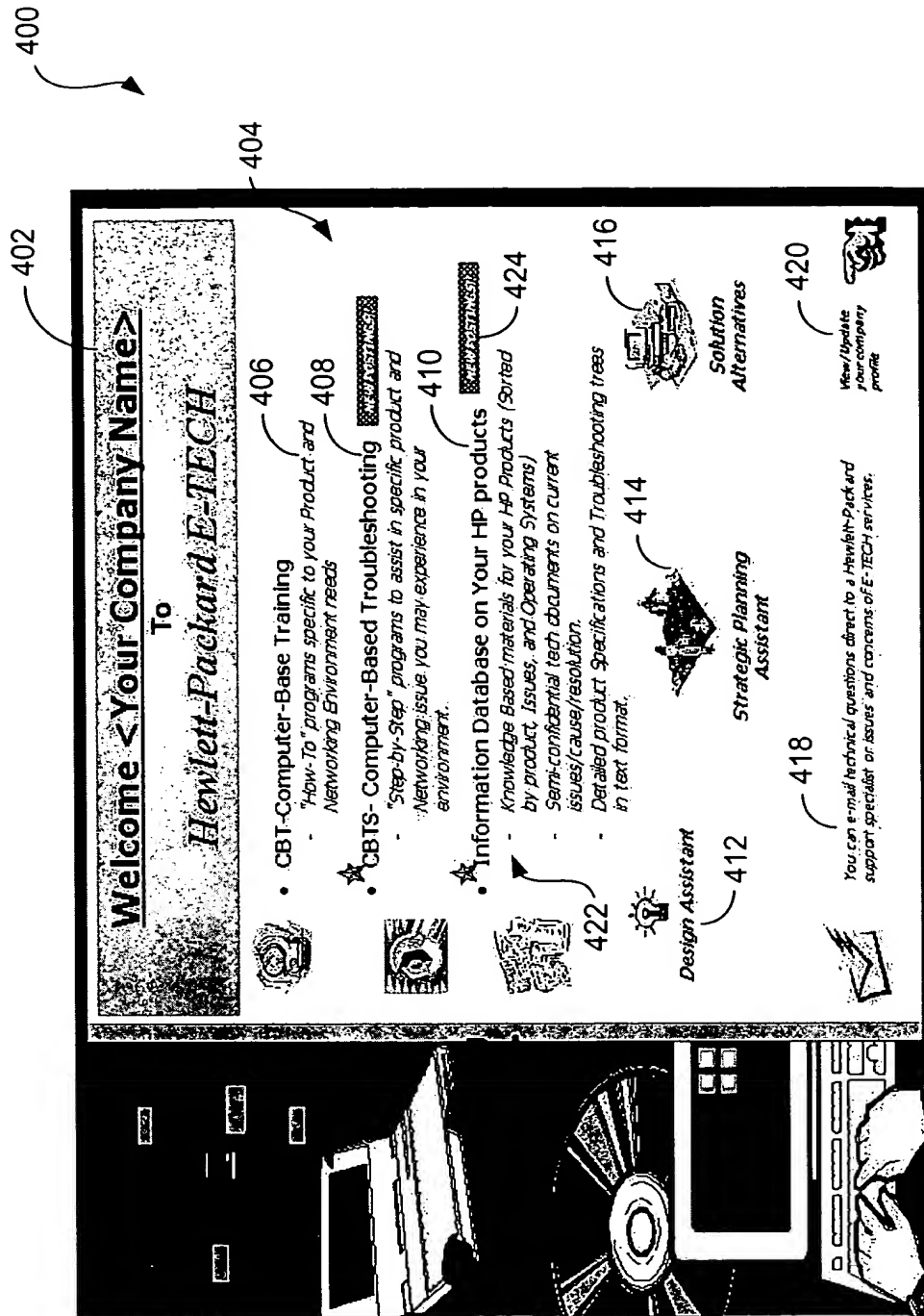


FIG. 4

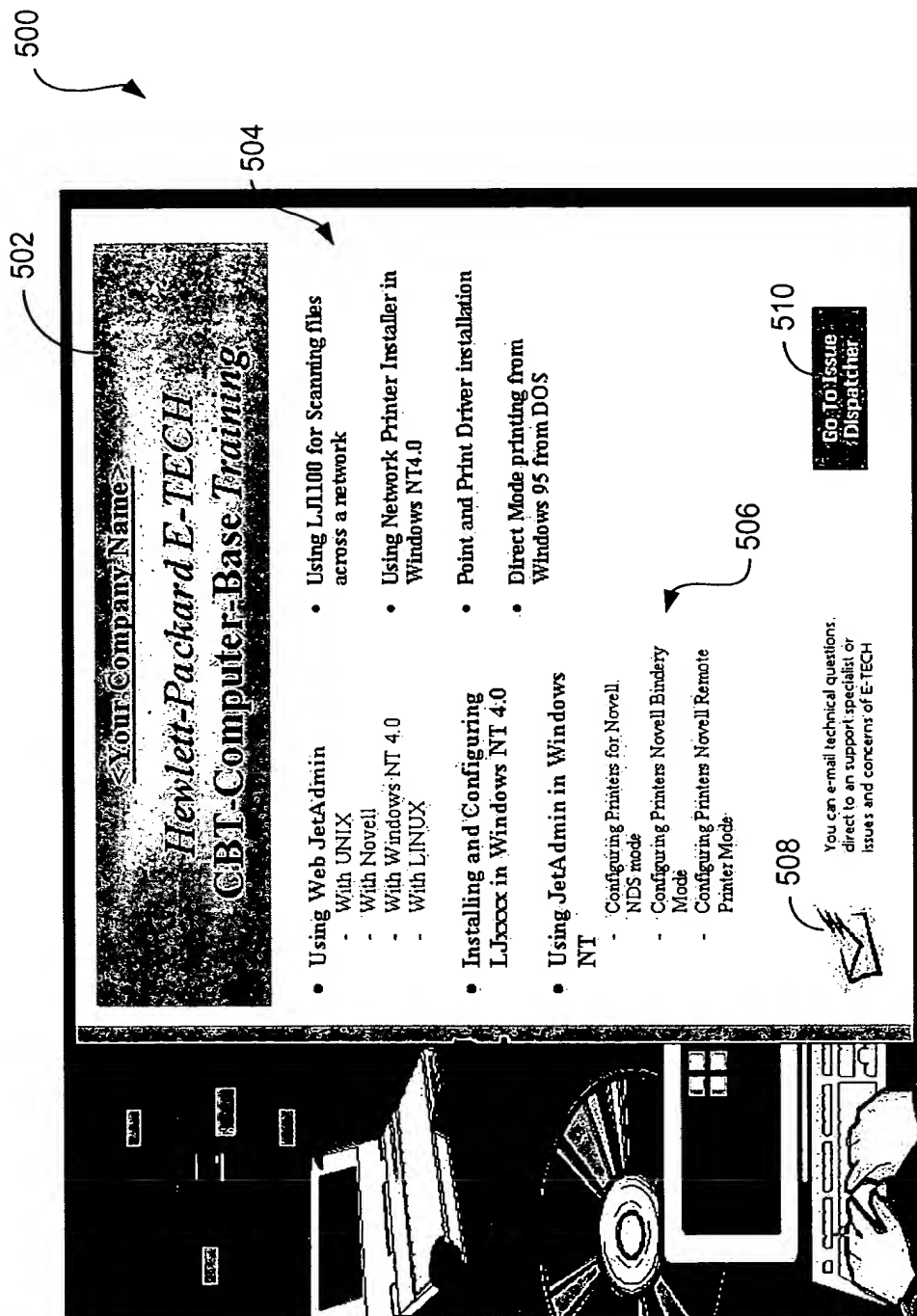


FIG. 5

600

602

**<Your Company Name>**  
**Hewlett-Packard E-TECH**  
**E-Mail Dispatcher**

Based on login responses to e-mail will be sent to: Jan. Doe@Company.com

If alternate e-mail address is requested, Enter Here

Select from the following issue categories:

☐ E-TECH Issues/Comments 604

☐ Technical Question 606

There is no Technical Documentation History during this session!

If Technical question, Select appropriate Category from:

Select From: 604

Enter Question/Issue: 604

608

**Send E-Mail Now!!**

FIG. 6

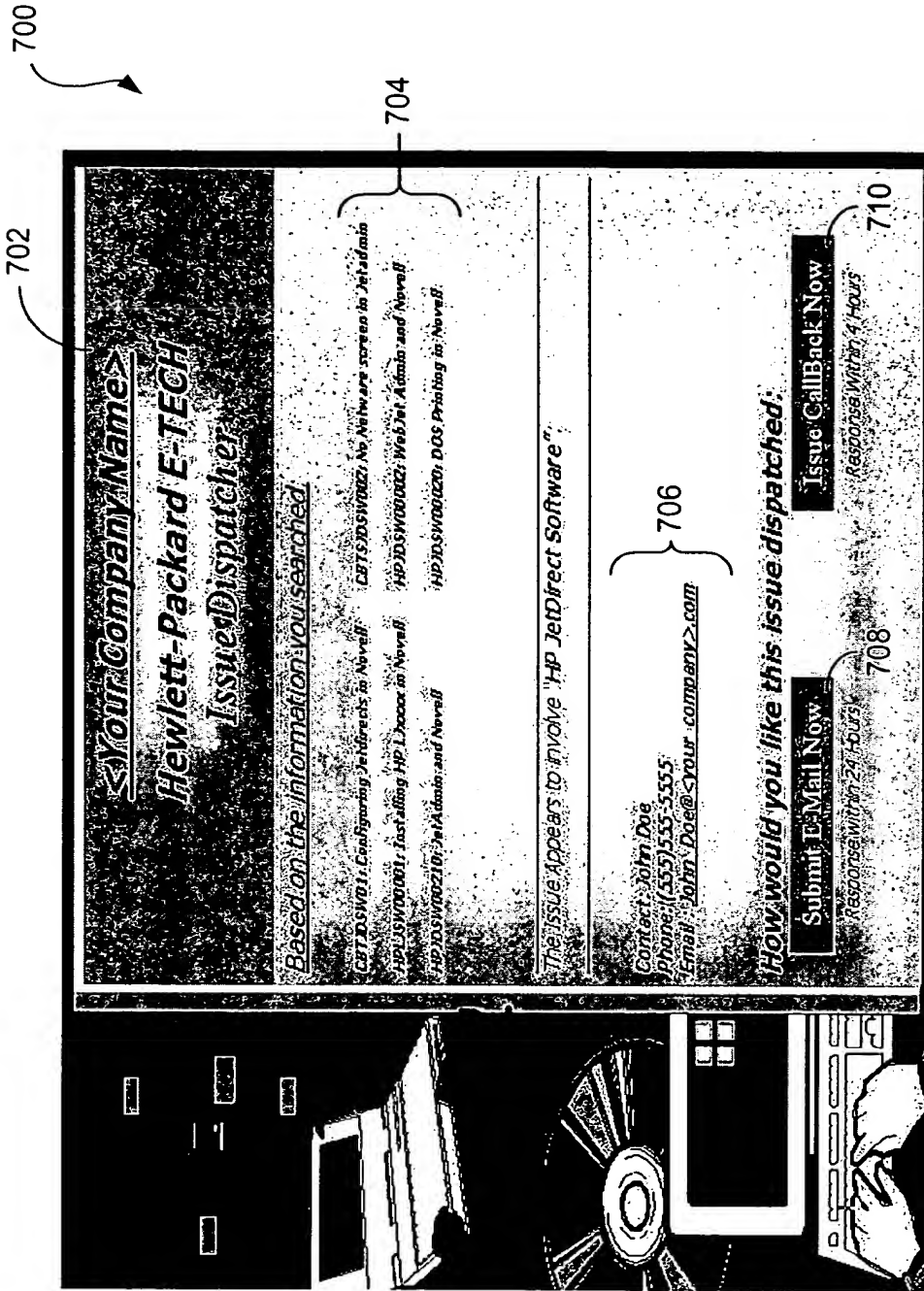


FIG. 7

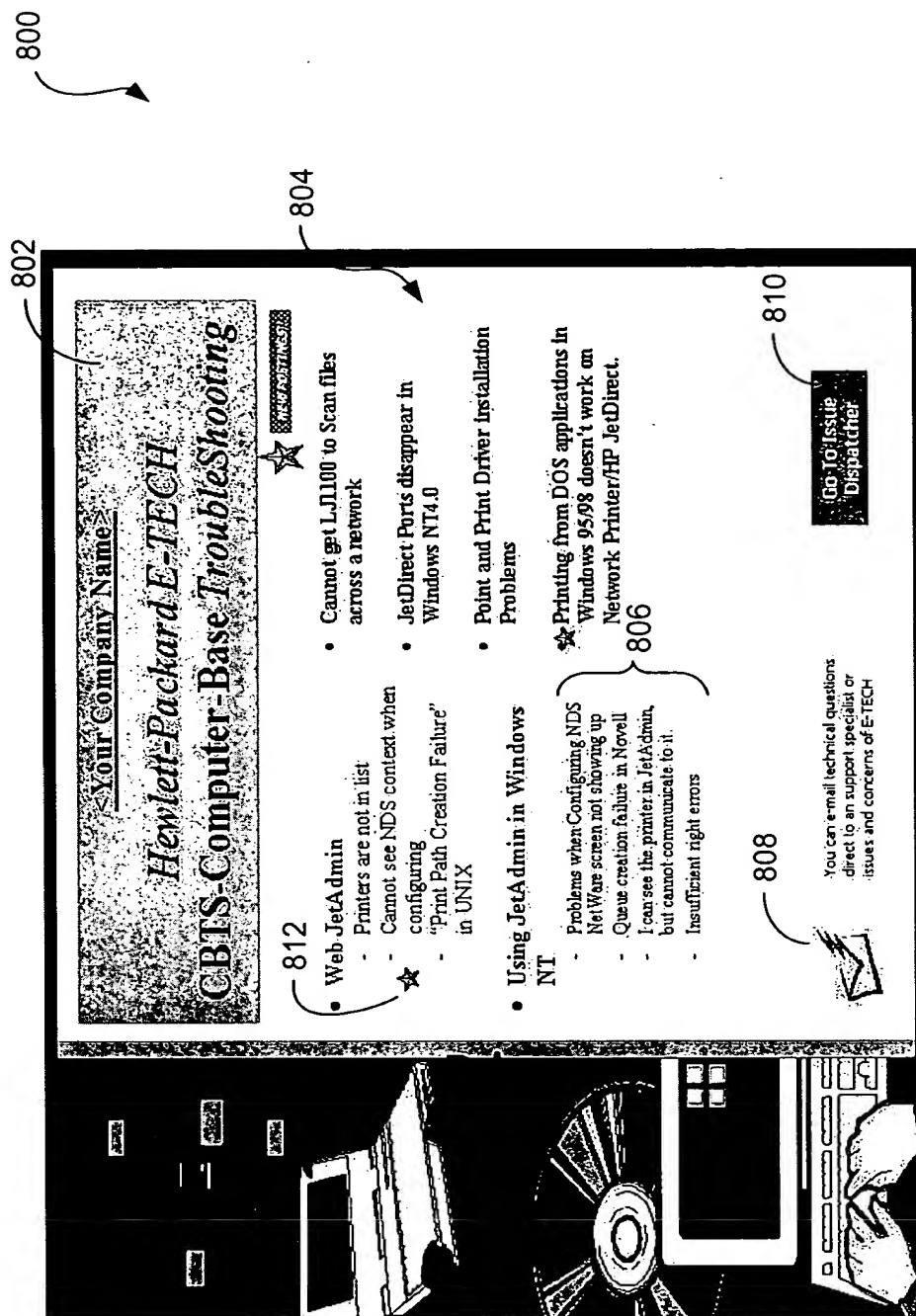


FIG. 8



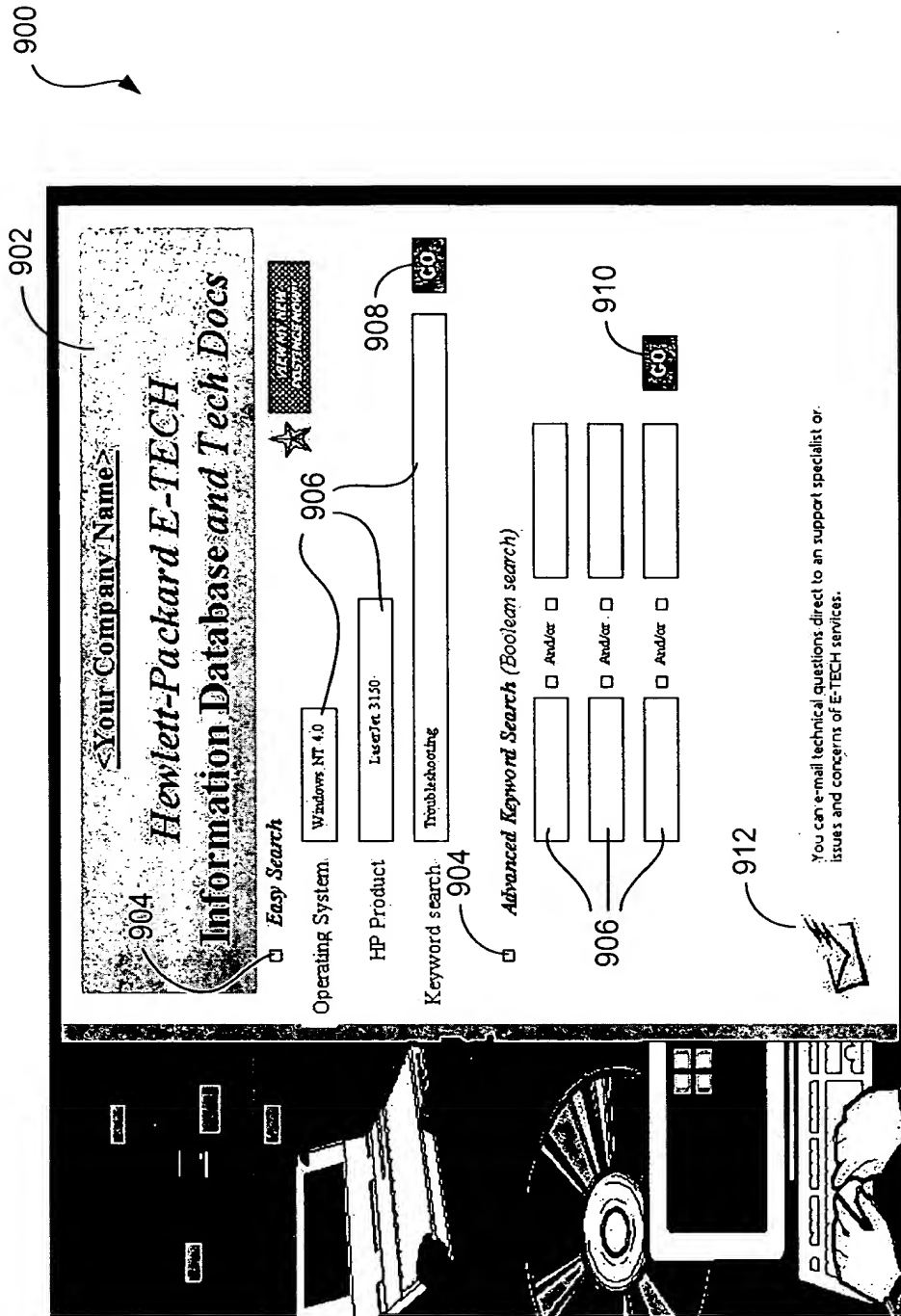


FIG. 9

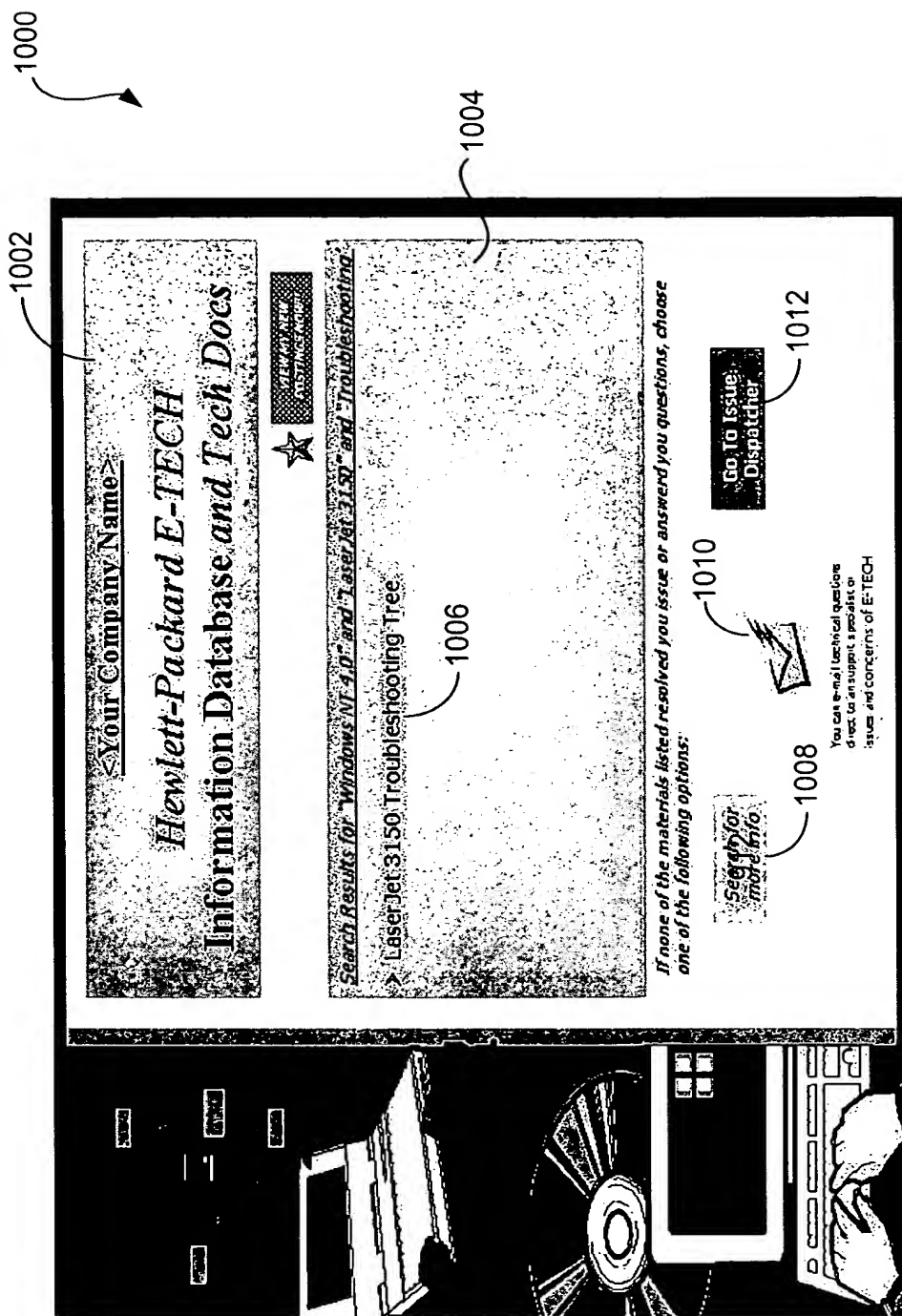


FIG. 10

**Hewlett-Packard E-TECH**  
 Design Assistant

**Printing Criteria:**

**New Location?** ☒ **How Many Users?**  **Color Printing?** ☐ **Faxing?** ☐ **Scanning?** ☒ **Bot's Office**

**Upgrade existing location?** ☐ **How Many more users?**  **B/W Printing?** ☐ **Color Printing?** ☐ **Faxing?** ☐ **Scanning?** ☐

**How many B/W Pages printed Weekly?**  **How many Color Pages printed Weekly?**  **What is MOST important for B/W Printing?** ☐ **Extremely Fast Printing** ☐ **Extremely High Quality** ☒ **Moderate Speed and Moderate Quality** ☐ **Extremely High Quality** ☐ **Moderate Speed and Moderate Quality** ☐

**How many Pages Printed per Week?**  **How many Pages Scanned per Week?**  **Color** ☐ **B/W** ☒ **Color** ☐ **B/W** ☒

**RUN DESIGN REPORT**

FIG. 11

<Your Company Name>
1202

## Hewlett-Packard E-TECH

### Design Assistant

#### Design Results

➤ **Design Results for B/W printing**  
 (150 users, 2000 pages weekly, moderate speed/moderate quality)

- **Recommend: Purchase of (3) LJ4000 Printers**
  - Additional accessories for each printer:
    1. HP JetDirect model J3113a
    2. Additional 500 Sheet paper Tray

➤ **Design Results for Scanning** (150 users, 150 pages weekly)

- **Recommend: Purchase of (2) HP Digital Sender 9100**
- OR
- **Recommend: Purchase of (3) HP SSI Scanners**

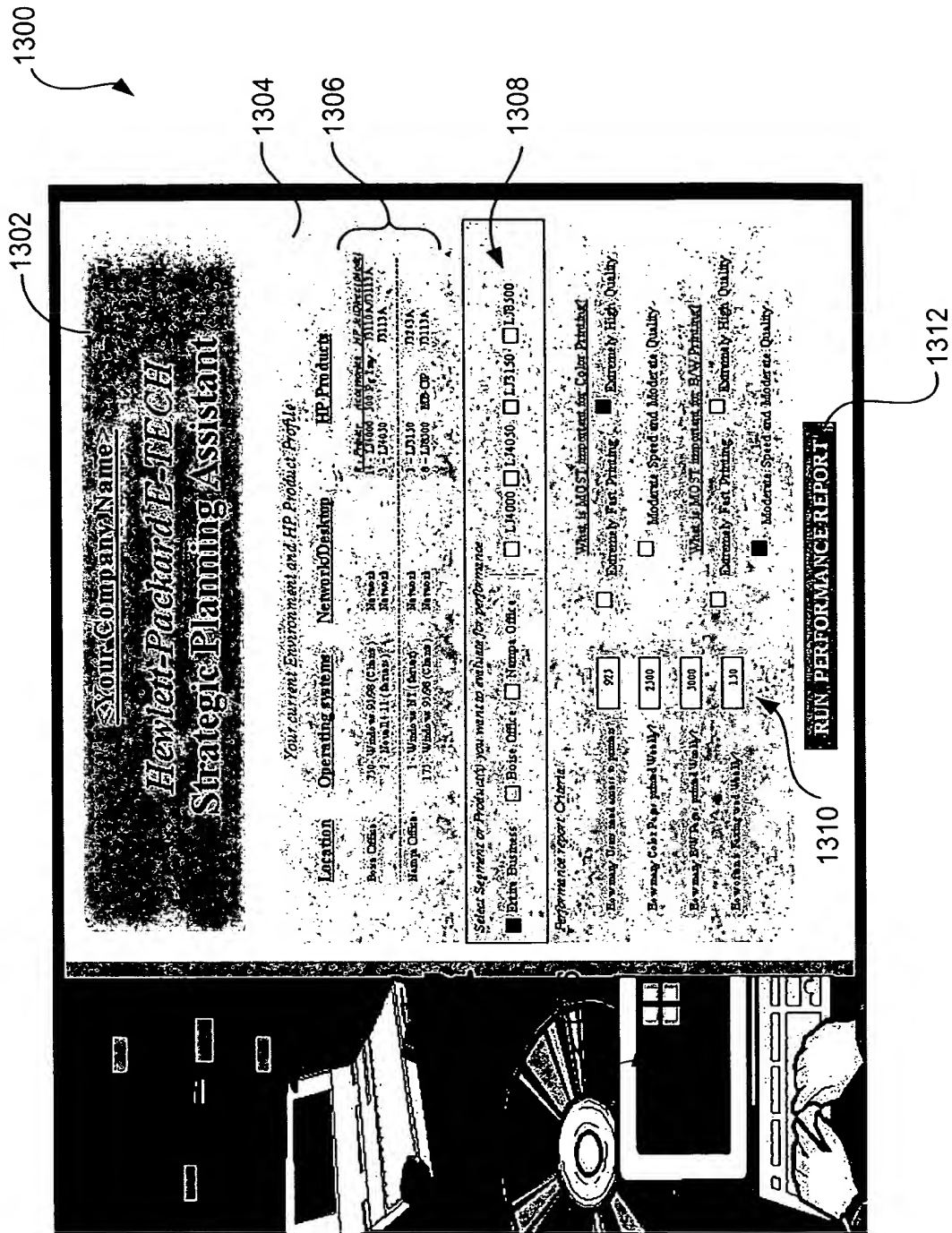
#### Direct Purchase Quote from Hewlett Packard

Purchase Option #1		Purchase Option #2	
(3) LJ4000 Printers	\$xx,xxx.xx	(3) LJ4000 Printers	\$xx,xxx.xx
(3) HP JetDirect J3113A	\$ xxx.xx	(3) HP JetDirect J3113A	\$ xxx.xx
(3) LJ4000 500 Sheet tray	\$ xxx.xx	(3) LJ4000 500 Sheet tray	\$ xxx.xx
(2) HP Dig. Send. 9100	\$ xxxxx.xx	(3) HP SSI Scanners	\$ xxxxx.xx
<b>Total</b>	<b>\$xx,xxx.xx</b>	<b>Total</b>	<b>\$xx,xxx.xx</b>

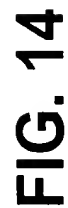
Would you like to order HP Products directly from "E-TECH" now from the Design Results above?

☒ **YES**

FIG. 12



**FIG. 13**



1500

1502

1504

1506

<Your Company Name>  
**Hewlett-Packard E-TECH**  
 Solution Alternatives

*Your current Environment and HP Product Profile*

Location	Operating Systems	Network/Device	HP Product
Room Office	1 - Windows 95/98 (Client)	Network	1 - HP DesignJet 5000 (Printer)
	2 - Solaris 2.6 (Server)	Server	2 - HP DesignJet 5000 (Printer)
Room Office	1 - Windows 95/98 (Client)	Network	1 - HP DesignJet 5000 (Printer)
	2 - Solaris 2.6 (Server)	Server	2 - HP DesignJet 5000 (Printer)

*Based on Your Current Environment and HP Product Profile,  
 You have no environment needs for Solutions Alternatives at this time!*

If you have a specific Software or Hardware which is *NOT* listed in your profile, please update your profile and run Report again OR contact your HP Solutions Specialist.

FIG. 15

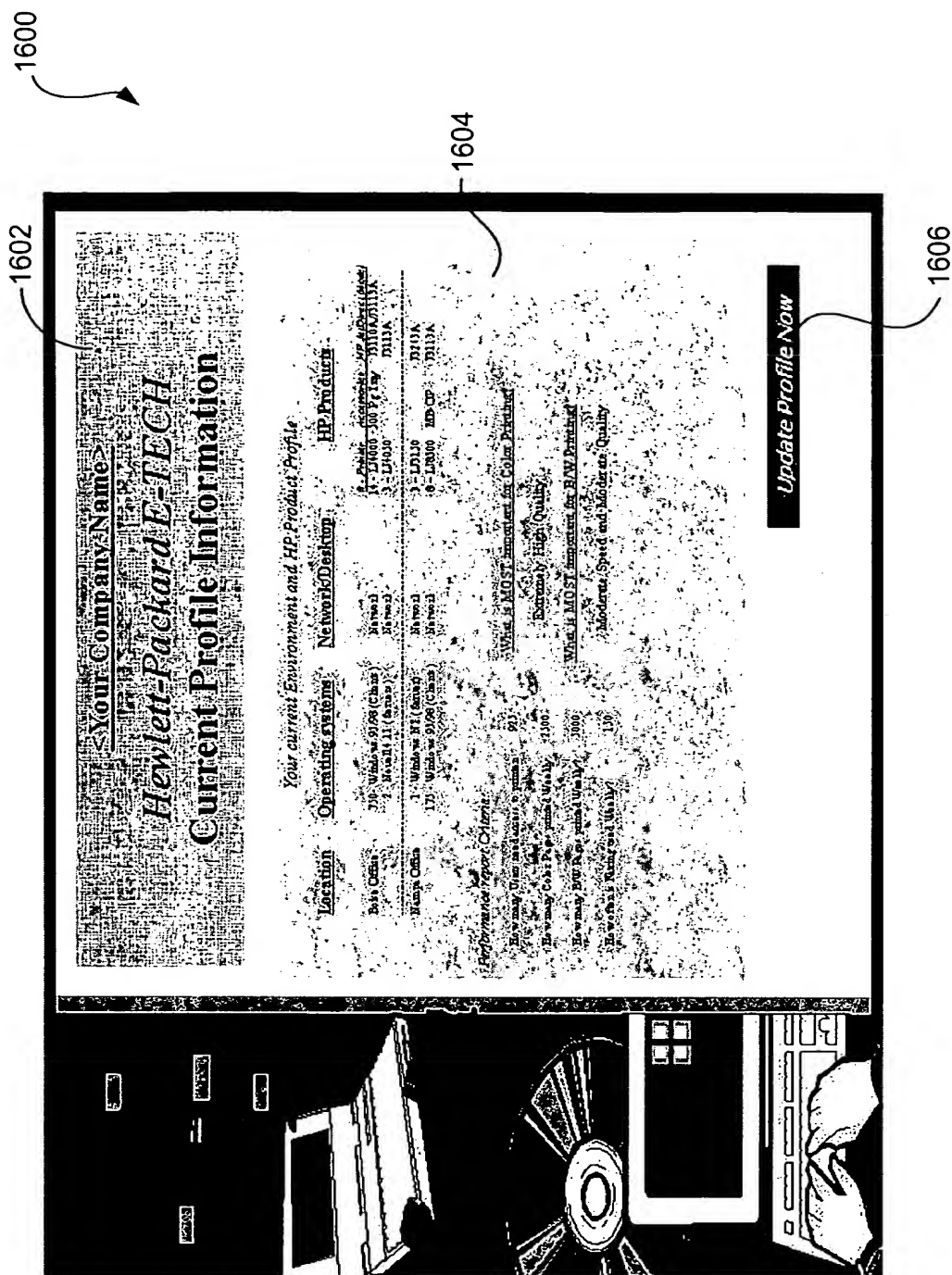


FIG. 16



**1702** Your Company Name:

**1704** Update Customer Profile

**1708** Enter New Location? ☐ Upgrade existing location? ☐

How Many Users?  How Many more users?

Need B/W Printing? ☐ More B/W Printing? ☐

Need Color Printing? ☐ More Color Printing? ☐

Need Faxing? ☐ More Faxing? ☐

Need Scanning? ☐ More Scanning? ☐

Server OS:  # Servers:  HP Products Added:  # Units:

Client PC:  # of PCs:

How many B/W Pages printed Weekly?  How many Color Pages printed Weekly?

What is MOST important for B/W Printing? ☐ Extremely High Quality ☐ Extremely Fast Printing ☐ Extremely High Quality

☒ Moderate Speed and Moderate Quality ☐ Moderate Speed and Moderate Quality

How many Pages Printed per Week?  How many Pages Scanned per Week?

☐ Color ☐ B/W ☐ Color ☐ B/W

**1708** Update Profile

FIG. 17